

Service Description – Remote Healthcare & Telemedicine

Trauma Resus has access to a remote telemedicine service, delivered by a network of senior NHS consultants, 24 hours a day, every day of the year.

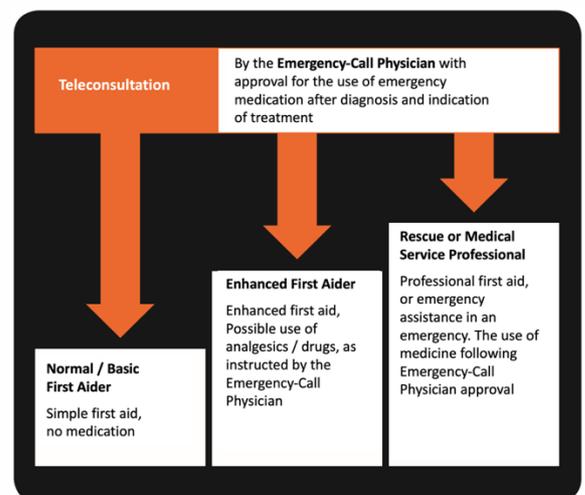
In an emergency situation, this service provides you with the reassurance of communicating directly with an experienced doctor who will help talk through patient diagnosis and management in even the most demanding situations, to the benefit of the casualty and carer. Advanced technologies are available to support this service and ensure current best practice is delivered.

TELECONSULTATIONS – THE GWO ENHANCED FIRST AID STANDARDS

The GWO Enhanced First Aid (EFA) Standards govern the administration of safe, effective and immediate lifesaving and enhanced first aid measures in remote areas, using advanced emergency equipment and medical teleconsultation.

In the context of EFA, the term ‘teleconsultation’ should be seen primarily as guidance, support and assistance provided by an emergency-call physician to all first aiders and medical assistants in emergencies (see alongside). The goals are to achieve a qualitative improvement in First Aid and to extend the range of potential measures.

Teleconsultation would represent an additional structural element within the existing company emergency response capabilities, aimed at realising a qualitatively high degree of patient care.



DELIVERY OF TELEMEDICINE SERVICES

The telemedicine service provides immediate, worldwide, remote medical advice (24 hours a day, 7 days a week, 365 days a year) on urgent medical issues. Consultants receive regular briefing on current clients, so they are aware of client capabilities and available medical equipment from the moment a call is received.

Calls are made to a single number, which directly connects the caller to the duty medical consultant. When required, these consultants also have access to an extensive network of medical specialists across all areas of medicine. The relevant doctor will provide best practice advice, so that the patient receives the most appropriate treatment. In addition to emergency life-saving support, a primary care service can also be provided, perfect for those working offshore for prolonged periods of time.

